

Higher Level Apprenticeship Hospitality Management

This is a level 4 qualification with progression routes to level 5 study.

The Apprenticeship covers a range of occupations within hospitality and catering, one of the largest industries in the country and one of the largest employment sectors. This includes restaurants, hotels and holiday accommodation, cafés, pubs, and contract caterers (including schools, colleges, hospitals).

The Apprenticeship can be tailored to suit 'front of house' roles, licensed hospitality retail management, catering and kitchen management.

Who is the qualification suitable for?

- ▶ Those working in hospitality and catering who are seeking to advance their career and who have the ambition to succeed.
- ▶ Employees with level 3 qualifications who want to progress into senior managerial roles
- ▶ Employees in supervisory roles who want the qualification to help them progress further
- ▶ People who don't want to follow a traditional degree route and prefer to learn AND work

What's involved?

There are three elements to the Higher Level Apprenticeship:

1. A work-based Level 4 Diploma in Hospitality Management
2. A knowledge based Level 4 Diploma in Principles of Hospitality Management
3. And Functional skills (if required)

You will have an assigned assessor that will discuss your needs and visit you at work. You will also attend sessions at UCB for one afternoon/evening per week (Monday 15:00-20:00).

These sessions will enable you to understand the higher level skills and knowledge required to become a senior manager.

Whilst you are on the programme you can apply what you have learnt at your place of work.

The length of the programme is approximately 18 months (depending on the start date and exact combination of tailored modules).



The Apprenticeship is also tailored to meet your needs and develop the knowledge and skills that you will require to succeed.

There are a range of subjects that you will cover including:

- ▶ Leadership and management in hospitality
- ▶ Complying with legal and regulatory requirements
- ▶ Developing hospitality teams
- ▶ Managing the customer experience
- ▶ Hospitality accommodation management (Front of house)
- ▶ Food safety management for catering (kitchen management)
- ▶ Specific modules tailored to you needs and the needs of your employer

What are the costs involved?

The current fee is £2,500 for this qualification which is usually paid for by the employer. For full details and updates on costs please contact the Apprenticeships team as listed below.

Please contact the UCB Apprenticeships Team for further information on:

Tel: 0121 232 4091
Email: apprenticeships@ucb.ac.uk
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